

CUOSC Survey Feb 16

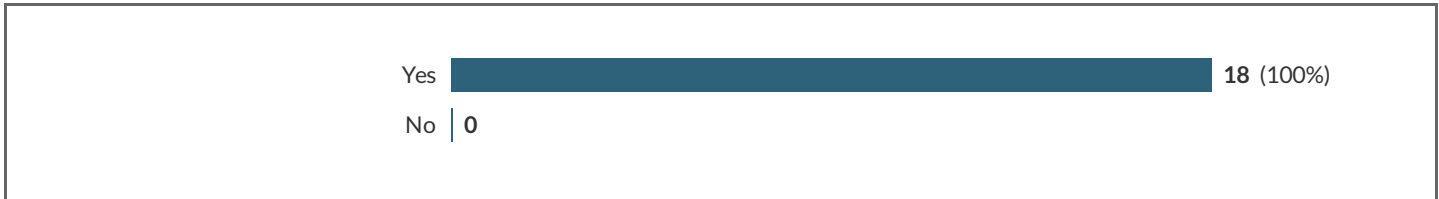
Showing 18 of 228 responses

Showing **all** responses

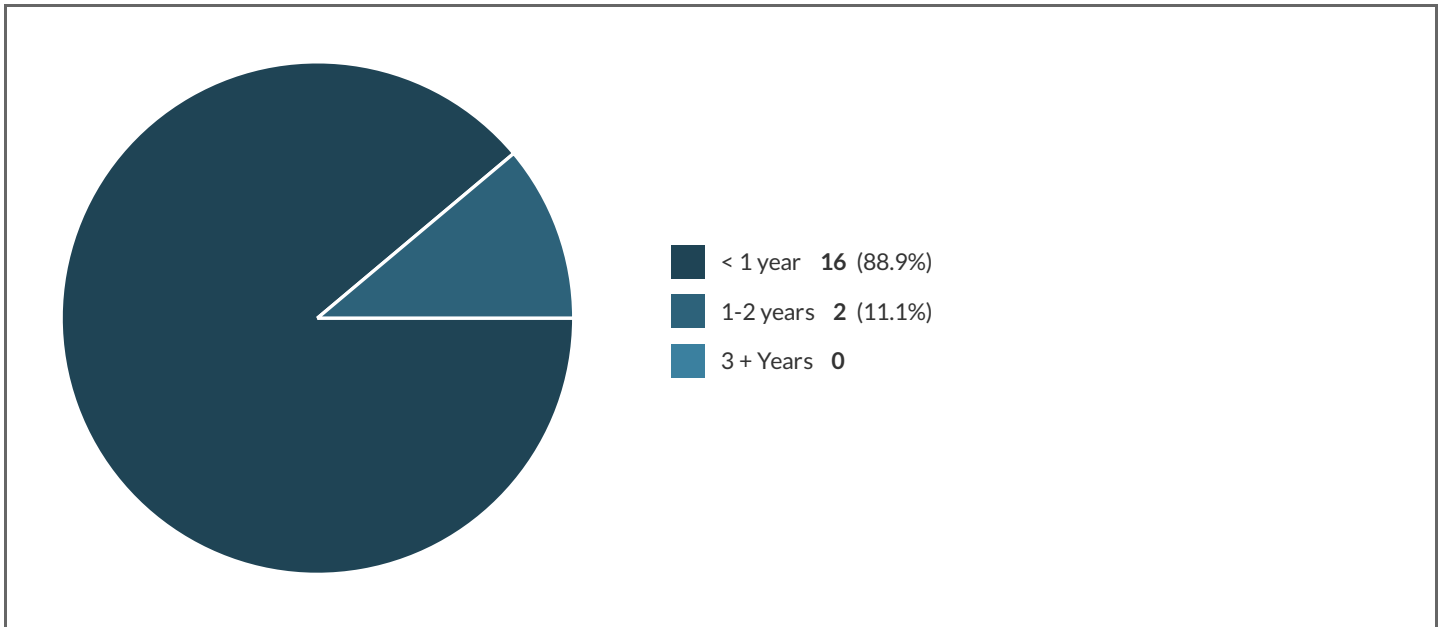
Hiding **9** questions

With filters **q8-is-no** and **q1-is-yes** applied

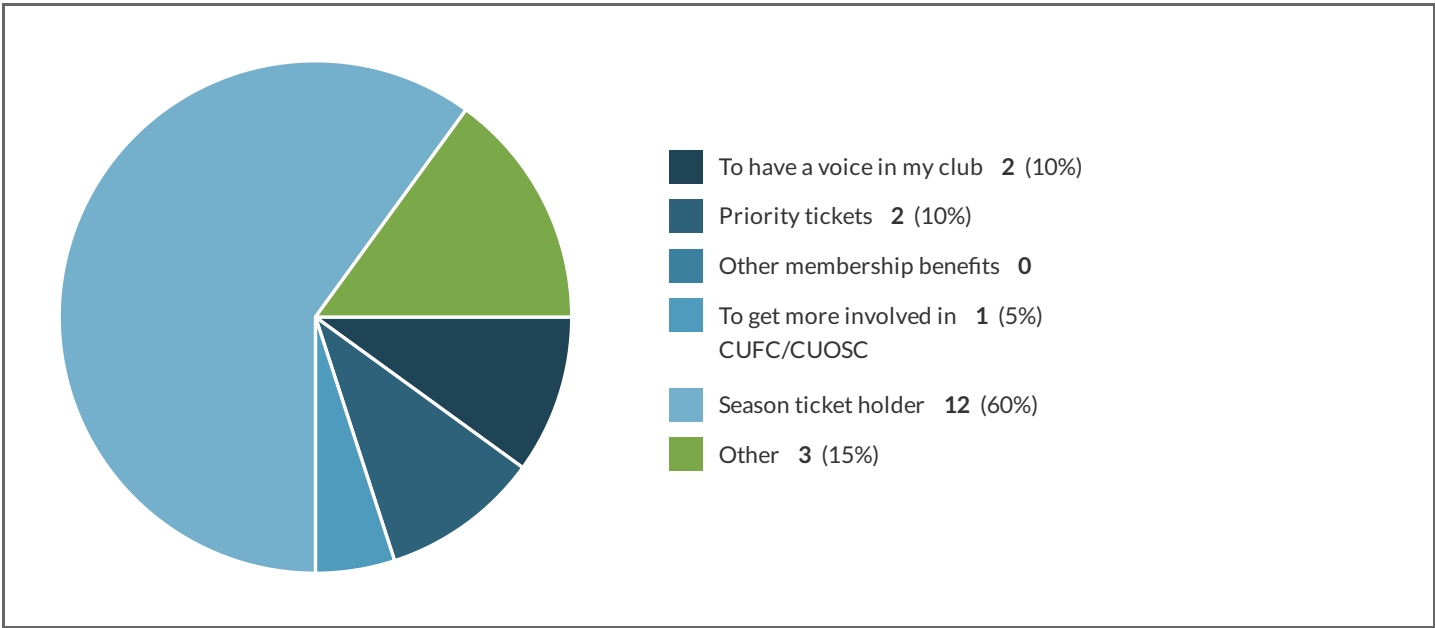
1 Are you a current CUOSC member?



3 How long have you been a member of CUOSC?



4 Why did you join CUOSC?



4.a If you selected Other, please specify:

Showing all 3 responses	
To vote on the Lapping deal	180137-180130-11777906
I handed back my season ticket due to the 'billionaire lie' and the derailing of the Lapping deal	180137-180130-11781448
I joined ONLY to vote on the lapping proposal.	180137-180130-11859454

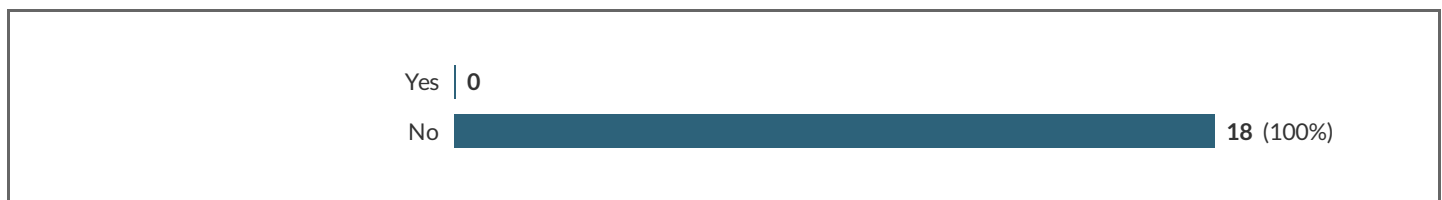
5 What do you like most about CUOSC?

Showing all 18 responses	
The shareholding at the club.	180137-180130-11777781
More members now	180137-180130-11777909
Nothing, waste of time. L	180137-180130-11777906
I don't	180137-180130-11778379
Hopefully a chance to change the current regime	180137-180130-11780407
It should provide a voice for fans and a means of holding owners to account.	180137-180130-11781448
There are people trying to movbe things forward.	180137-180130-11781766
Not heard much from them	180137-180130-11782075
At the moment there is no benefit. I joined for ticket priority - sadly with the way Everton tickets were prioritised I got no more benefit to someone that had never been to Brunton Park before.	180137-180130-11788602
That it is actual formed, however that is the only plus, sadly.	180137-180130-11788444
Not alot	180137-180130-11799809
so far not much	180137-180130-11805199
Not sure I do.	180137-180130-11824844
Nothing	180137-180130-11850799
The potential for it to make a difference.	180137-180130-11855288
Its existence gives me something to twine and release stress.	180137-180130-11859454
No nothing about them apart from its part of the trust	180137-180130-11885859
Seems to be heading in right direction but reserve my final opinion as I didn't like some of the things the Trust did and I believe most of that committee are still in place.	180137-180130-12061461

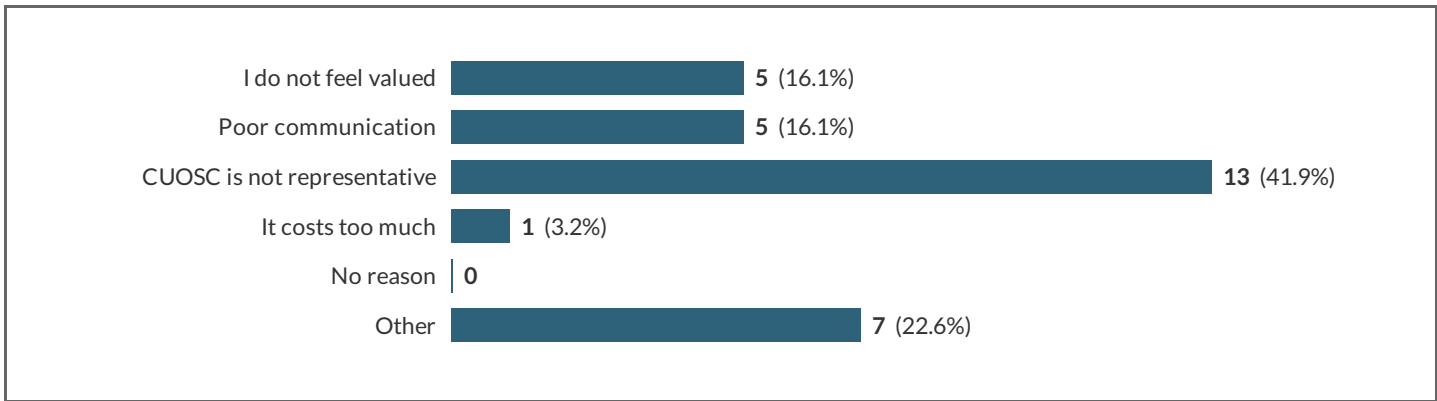
6 Is there anything you do not like about CUOSC?

Showing all 18 responses	
I do not feel represented as a CUOSC member.	180137-180130-11777781
communication sometimes feels limited and access to board members is restricted. it feels like an old boys club	180137-180130-11777909
Everything	180137-180130-11777906
Everything	180137-180130-11778379
Yes, reluctance to represent the fans properly and approach the BOD for the answers that everybody is asking.	180137-180130-11780407
It does not provide a voice for fans and does not hold the owners to account.	180137-180130-11781448
It does not feel like a fans organisation, or very inclusive.	180137-180130-11781766
Lack of communication	180137-180130-11782075
The club doesn't seem to value CUOSC nor the members (see question above for the reason)	180137-180130-11788602
Not vocal enough. Do not take the lead in the matters which really concern the genuine fans, is: the ongoing issues concerning this ridiculous billionaire story. CUOSC seem to just accept the lies and deceit which are fed down from board room level.	180137-180130-11788444
People at top thinking they are something they are not.	180137-180130-11799809
as above so far not much has changed in the way it was run when it was the trust seems to be a very tightly closed shop	180137-180130-11805199
What are it's objectives - short and long term. What has it achieved, so far?	180137-180130-11824844
Most of it	180137-180130-11850799
The potential to make a difference to date is very much unrealised.	180137-180130-11855288
Norman Steele Other board members The fact it changed its name from the trust to "official" making a mockery of the organisation and getting to into the current regieme. Doesn't represent me. Too secretative. The board is full of the most dull and intelligent people in the world.	180137-180130-11859454
Too much to mention	180137-180130-11885859
Not at this moment	180137-180130-12061461

8 Do you intend on renewing your membership this year?



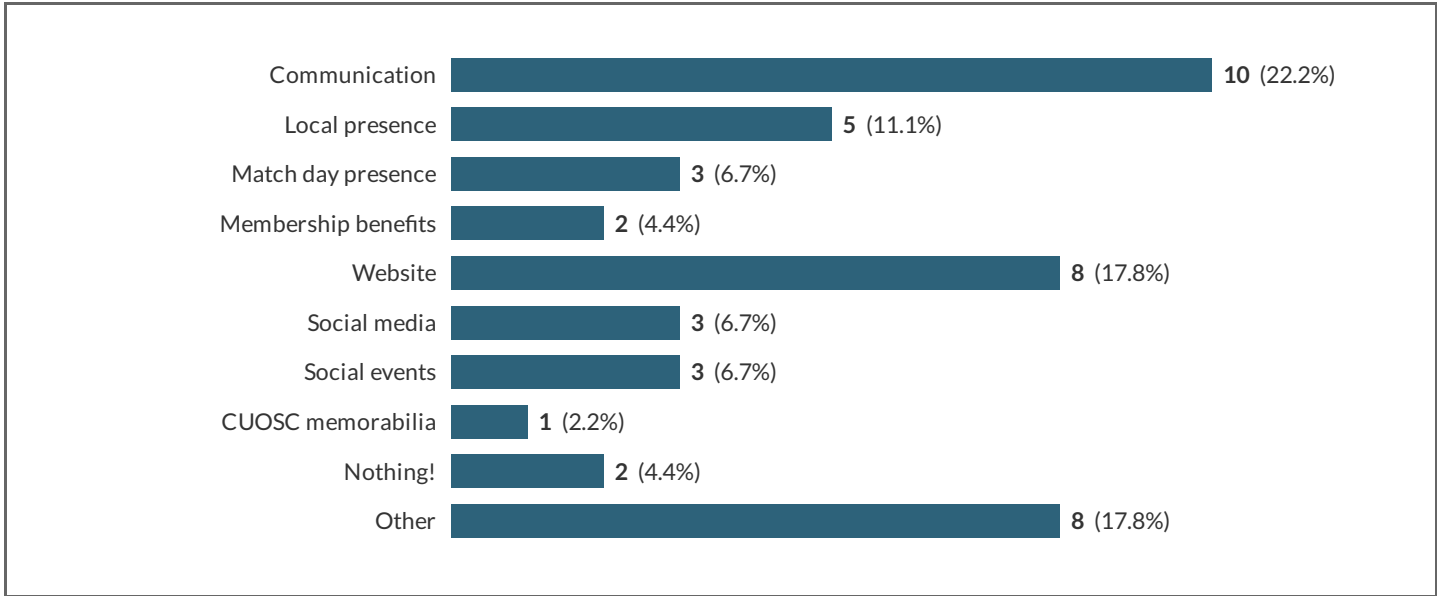
13 I am considering leaving because...



13.a If you selected Other, please specify:

No responses

14 What do we need to improve?



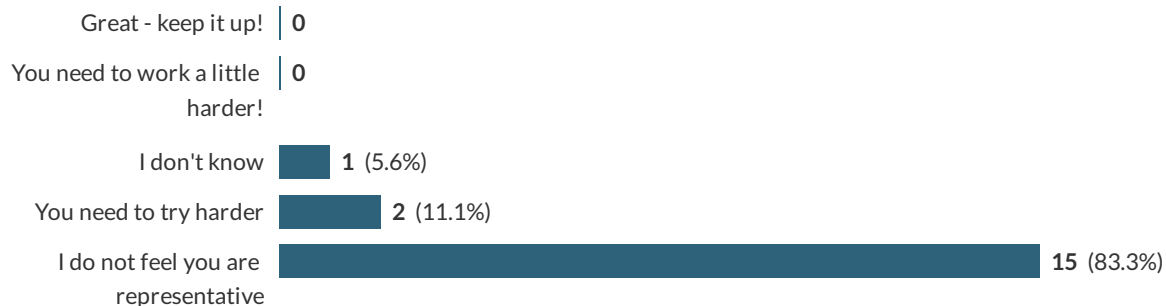
14.a If you selected Other, please specify:

Showing all 8 responses	
Be independent of the club.	180137-180130-11777906
You need to actually something and interact with supporters. You just sit there like big men pretending to have authority when really anyone could do it	180137-180130-11778379
Actually convey to the owners that their behaviour and conduct is inappropriate and to lie about a billionaire to avoid the Lapping plan is appalling.	180137-180130-11781448
As I have said previously, start making waves at boardroom level otherwise nothing will ever change, people are fast becoming disillusioned with what CUOSC stands for ?	180137-180130-11788444
the whole lot needs to be ripped down and started again that includes the board and the board member who sits on the cufc board	180137-180130-11805199
Most of the above. More importantly what is the aims, goals and objective. Why no member of the holding board??	180137-180130-11824844
It's part of my ST so I don't need to renew its done automatically	180137-180130-11885859
I put no but would have preferred the option of undecided. As being a member thro season ticket is going to be the position this coming year	180137-180130-12061461

14.b If you have selected any of the above. Please tell us more...

Showing all 6 responses	
I don't believe the CUOSC chairman & board members are visible enough & they are not a strong voice.	180137-180130-11777781
Your website is never updated unless it's about irrelevant things.	180137-180130-11780407
Communication is improving but still has a long way to go. The website is bland and doesn't tell us any more than the weekly email. Rather like the whole Carlisle United experience I find CUOSC very remote and distant from fans.	180137-180130-11781766
You here nothing and it's all cloak and dagger just like the club.you never get any answers from the club even though you are majority shareholders.	180137-180130-11799809
Essentially the biggest thing CUOSC can be doing for the club at the moment would be to be putting lots of pressure on the custodians. Either this isn't happening, or it isn't happening enough.	180137-180130-11855288
I won't renew my membership at the moment, as a lot of people won't, because I don't believe that enough is being done to try to change the club. Improvements have been made, it doesn't feel as insular as the Trust used to be, but progress seems to be very slow.	
You say below that you strive to be an active voice of the fans; more of that needs to be done.	
No idea	180137-180130-11885859

15 CUOSC strives to be an active voice of the fans. Please tell us how we are doing...



15.a If you think we can improve, please tell us how...

Showing all 11 responses	
Board meeting input Matchday presence Organising those member meetings that have been spoken about.	180137-180130-11777781
Talk to fans more and show your faces at matches more	180137-180130-11777909
Do something?	180137-180130-11778379
Change the current regime, Steel should have been removed years ago, but won't go until he gets his investment back.	180137-180130-11780407
It seems that those who are at the 'top' of the trust have a very cosy relationship with those who run the club. Read the end of Orwell's animal farm and that is what it looks like.	180137-180130-11781448
Organise things for the fans, communicate to the fans. Try to be more open with the fans.	180137-180130-11781766
Same as above, start making the custodians accountable	180137-180130-11788444
Demand answers in the board room.	180137-180130-11799809
You need to try a lot harder! Norman Steel sits on the board is anonymous to most fans and swans around in the directors box. Why do we not sit on the Holding board??	180137-180130-11824844
More pressure on the custodians. I appreciate that confidentiality agreements etc happen but we need to know just how badly they're clinging on to the reins here, because there is far too much apathy around the club.	180137-180130-11855288
I think some people have a personnel agenda against certain board members.	180137-180130-11885859

16 Is there anything else you would like to add on how we can make changes and improve as a supporters organisation?

Showing all 18 responses	
Get your faces & names known.	180137-180130-11777781
don't be so secretive	180137-180130-11777909
Get rid of NS	180137-180130-11777906
No	180137-180130-11778379
First and foremost represent the fans,ask the questions you know should be getting asked, including lying to the fan base re billionaires and investments.	180137-180130-11780407
Why do we never hear the trust speak out? Why not get him to go on the radio? You must love having Claire Winder taking all the flak?	180137-180130-11781448
As above	180137-180130-11781766
No	180137-180130-11782075
No real match day presence; any fan who has been going to BP does not need a "meet and greeter".	180137-180130-11788602
Regular communication; Q+A's; fans forums; actually see some sort of response from CUFC in relation to issues raised by CUOSC and the clubs fans	
As above	180137-180130-11788444
Grow a set of bollocks and challenge decisions	180137-180130-11799809
Start again from scratch	180137-180130-11805199
To start an in depth questionnaire of match day experience. Questioning supporters at BP, city centre, away games etc etc	180137-180130-11824844
No	180137-180130-11850799
I don't see or hear enough from CUOSC to comment on this.	180137-180130-11855288
Really needed to keep independent especially after recent events.	180137-180130-11859454
Eh	180137-180130-11885859
I don't think it helps when you say that you can raise £0.5 million from members in a £2m investment. You have not raised any way near that over the last 10years so can't see that is achievable.	180137-180130-12061461

17 If anything, what could we do keep you with us?

Showing all 18 responses	
No	180137-180130-11777781
improvements	180137-180130-11777909
Get rid of NS Be democratic Be independent of the club Put pressure on the owners for answers	180137-180130-11777906
Nope and I can't believe people actually pay to be members	180137-180130-11778379
Get rid of the deadwood	180137-180130-11780407
Speak up? Hold the owners/custodians to account. I've not missed a game in years, i having gone at all this season and neither have my kids or other friends. This club is going to sink without trace.	180137-180130-11781448
Start to make ordinary fans feel part of your organisation.	180137-180130-11781766
Nothing	180137-180130-11782075
CUFC to agree to ticket priority and resolve some of the issues stated	180137-180130-11788602
As above	180137-180130-11788444
Free membership	180137-180130-11799809
as above	180137-180130-11805199
Show me a plan, a policy....some real ideas as to where you are going. What about the plan to raise £1m - what happened??	180137-180130-11824844
Nothing	180137-180130-11850799
Show progress in representing the club's supporters in getting new investment/owners into the club. Show that you can make a difference.	180137-180130-11855288
Get rid of Norman from the top table. Go back to the old name of the trust.	180137-180130-11859454
Why do I need to answer??	180137-180130-11885859
As I said before I like the way things are going but still have to be convinced that you have left the old Trust attitude behind.	180137-180130-12061461

21 Got a question for us? Please leave us your questions and email address below and we will get back to you as soon as possible.

Showing all 6 responses	
No	180137-180130-11778379
Will you ever hold a democratic vote for new leadership? When will you start asking important questions to the BOD, why is Nixon obviously still running the show, where is your place on the board? Why is Claire the fans rep getting grief when it should be the trust.	180137-180130-11780407
Why not insist on Nixon going on Radio Cumbria. Why not speak out about the 'billionaire' fiasco?	180137-180130-11781448
Can you set out clearly what you have achieved since co-opting all season ticket holders to CUOSC? What plans have you to raise the £1m? Have you really asked supporters what they want re. match day experience?	180137-180130-11824844
How on earth does the trust expect to raise 500k when they haven't raised 10% of that in 10 years. What benefit is it of me rejoining, try abd sell it to me.	180137-180130-11859454
Nope	180137-180130-11885859